

**WARRANTY
INFORMATION**

TVS Motor Company Limited ('the Company') give this warranty with respect to the TVS 3 Wheeler manufactured by the Company.

The Company has taken every care to maintain quality in the manufacture of the TVS 3 wheeler, subject to other terms and conditions of warranty:

TVS Motor Co .Ltd offers 36,000 kilometers or 9months warranty which ever occurs earlier on its 3 wheelers from the date of sale, in the hands of original retail purchaser.

The Company's obligation under this warranty is limited to repairing or replacing, free of cost, those parts of the vehicle which upon examination by the Company may prove to the satisfaction of the Company to have a manufacturing defect. How ever, parts damaged proximately, directly and solely due to the said malfunctioning also to be considered for free of charge both of labour and parts, provided it is acknowledged by TVS Motor Company that the same is not because of misuse / improper handling. All parts replaced under this warranty will become the property of the Company and must be returned to the Company.

Limitations of Warranty:**1. This warranty shall not apply under following conditions:**

- If the vehicle is not being serviced as per the service schedule described in the manual or if the vehicle is not being serviced at the recommended intervals at Authorised dealer or Service center.
- If the ownership of the vehicle has been changed.
- If any parts / assembly of the 3 wheeler is tampered, altered / replaced or repaired at the workshops other than authorised by TVS Motor Company.
- If any failure occurred due to extraneous reasons like overloading or abuse of the vehicle.
- If the vehicle is used for any competition or race and or for attempting to set up any record.
- Any natural wear and tear, including without limitation, aging.
- Proprietary parts such as Tyre, Tube and Battery etc....

Damage resulting from modification, fitting of accessories other than those recommended by the company.
 Insignificant factors such as noise, vibration, fluid seepage which do not affect the performance of the vehicle.
 Vehicle not used according to the instructions given in this manual.
 Maintenance arising due to misuse or adulteration of oil, fuel or use of non - genuine spares.
 Damage caused by any accident.

2. List of items which are not covered under warranty:

- All rubber items, plastic components, bulbs, fuses, electrical items, flashers, control switches, all seats and backrests, soft top assembly, all standard hardware items ,gaskets, fasteners, shims, washers, oil seals, all types of cables, clutch plates, brake shoes, consumable items (all types of oils and filters), components with normal wear and tear.
- 3. Propriety items are warranted by their respective manufacturers and should not be claimed on them directly by the customer. TVSM will not be liable in any manner to replace them through their authorised dealer / service centers, though they will provide full assistance in preparing such claims on their manufacturers. **Note** : TYRES, TUBES, BATTERY etc., are considered as proprietary items.
- 4. Parts repaired or replaced under this warranty are warranted only throughout the remainder of the original warranty period.
- 5. The Company is not liable for any delay in servicing due to reasons beyond the control of the Company or any of its Authorised Dealers / Authorised Service Centers.
- 6. In any event, the Company is not liable for indirect, remote, incidental or consequential damages.
- 7. The Company may make any modification or improvement to vehicles in future production at any time without prior notice and without any obligation to install the same on vehicles previously despatched for sale.
- 8. Any claim under this warranty will lie only when the customer:
 - (i) takes his vehicle to an Authorised Dealer / Authorised Service Center of the Company and reports the problem he / she felt in the vehicle to enable the Authorised Dealer / Authorised Service Center to inspect the same and assess the cause for the reported problems.
 - (ii) produces to such Dealer / Service Centre the owner's manual for the concerned vehicle for verification of relevant details.
- 9. This is the only warranty given by the Company for the TVS 3 wheeler. No employee, Dealer or other person is authorised to extend or enlarge this warranty.